



# ELURU COLLEGE OF ENGINEERING & TECHNOLOGY

(Approved by AICTE, New Delhi & Affiliated to JNTU, Kakinada)

## ONLINE GRIEVANCE-REDRESSAL MECHANISM

Date: 22-07-2024

**Circular:** ECET/GRC/002/2024

**Originator:** PRINCIPAL-ECET

**Sub:** ECET-Online Grievance-Redressal Mechanism at the college level-Orders Issued.

**Ref:** Principal's order with reference to the meeting held on 20-07-2024 as per AICTE (Redressal of Grievance of Students) Regulation, 2019 vide F. No.1-101/PGRC/AICTE/Regulation/2019 dated 07.11.2019) & AICTE (Redressal of Grievance of Faculty/Staff Member) Regulations, 2021 vide F.No.1- 103/ AICTE/PGRC/Regulation/2021dated 25.03.2021

**Order:**

In accordance with the decision taken in the academic council meeting conducted on 20-07-2024 and as per AICTE (Redressal of Grievance of Students) Regulation, 2019 vide F. No.1-101/PGRC/AICTE/Regulation/2019 dated 07.11.2019) & AICTE (Redressal of Grievance of Faculty/Staff Member) Regulations, 2021 vide F.No.1- 103/ AICTE/PGRC/Regulation/2021dated 25.03.2021, Principal, ECET has approved the Grievance Redressal Committee with the following members to Eluru College of Engineering & Technology for the academic year 2024-25. The committee is directed to follow the **Grievance-Redressal mechanism** for the complaints received in person or Online.

S.No.	Name of the committee member with designation	Category	Mobile No.	Mail Id
01.	Dr. P. Balakrishna Prasad PRINCIPAL	Chairperson	9848480999	bk_perali@yahoo.com
02.	Dr. Ch. Suresh Babu HoD of S&H	Convener	9000837556	sureshbabuchallari@gmail.com
03.	K. Vaddikasulu Incharge-HoD OF CSE	Member	7981654423	vaddi1229@gmail.com
04.	Mr. Sk. Nagulu HoD of EEE	Member	8247888490	nagulu913@gmail.com
05.	Dr. B. Raja Rao HoD of ECE	Member	9949261641	rajabhupathi9@gmail.com
06.	Mr. T. Rajesh Incharge of T&P	Member	9440322097	tanikondarajesh4@gmail.com
07.	Dr. Ch. Sujata HoD of MBA	Member	8985171183	drsujata2209@gmail.com

**Objectives of the Committee:**

- Upholding the dignity of the College by ensuring strife-free atmosphere in the College through promoting cordial Student-Student relationships and Student-teacher relationships etc.
- Encouraging the Students to express their grievances/problems freely and frankly, without any fear of being victimized.
- Advising All the Students to refrain from inciting Students against other Students, teachers, and College administration.
- Advising all staff to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.



Duggirala (V), Pedavegi (M), ELURU - 534 004  
West Godavari Dist., A.P.



88851 53925 (A.O)  
92489 16661 (Office Superintendent)



e-mail : [jd.principal@jntuk.edu.in](mailto:jd.principal@jntuk.edu.in)  
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College Code : **JD**

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## **Online Grievance-Redressal mechanism**

The student or parent or stakeholder can represent his/her grievance either in person or by filling the google form through link provided below or in writing email to any member of the grievance cell.

<https://forms.gle/QqqDJC83oVfaU5Mr7>

- After receiving the grievance, the chairperson of the committee will direct other committee members to look into the grievance. The committee will thoroughly investigate the cause of grievances to ensure an effectual solution.
- The recommendations of the committee shall be communicated to the concerned student or parent or stakeholder, by the Chairperson.

**PRINCIPAL**



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